

Quick Usage Guide: FAQs Manager Module

This guide will go through important user and admin functionalities in no particular order.

The screenshot displays the interface of the FAQs Manager Module. On the left is a directory tree for 'FAQs Directory 4.0' with categories like Auto Repair, Computers, FAQs Manager, Job Board, Real Estate, and Tax. The main area shows a 'Home' dashboard with a grid of category cards: Auto Repair (3), Computers (3), FAQs Manager (13), Job Board (0), Real Estate (0), and Tax (4). Each card lists sub-categories and counts. On the right is a sidebar with search and management options, and a list of question statistics.

Category	Count
Auto Repair	3
Computers	3
FAQs Manager	13
Job Board	0
Real Estate	0
Tax	4

Management Options:

- Search FAQs
- Post New Question
- Manage Sort Options
- Manage Categories
- Manage FAQs Listings

Question Statistics:

- Most Viewed Questions
- Top Score Questions
- Least View Questions
- Bottom Score Questions
- My Questions -- (1)
- Expired FAQs -- (0)
- Unapproved FAQs -- (1)
- Expired in 7 days -- (0)
- Expired in 30 days -- (0)



Manage Categories

Users will be able to manage categories if they are in *Roles that can manage categories* set on *Edit Options* page. Clicking on the *Manage Categories* on the main page will get them to Category Administration page shown at the bottom of this section.

Authorized users will be able to ADD/UPDATE/DELETE category. Nested categories can be created by assigning appropriate parent category. Please take an extra step to double check that each category does not direct or indirectly reference itself as a parent to cause infinite loops.

You can disable user to post listings to certain categories (such as pass through categories) by uncheck the checkbox *Enable Listings ?*

To see all the listings for a particular category, click on *View Listings* on the right of that category.

Note: Each listing has to be assigned to a category. At least one category has to be created before listing can be added.

Category Path	Total Items	Active Items	Category Name	Parent Category	Enable Listings ?		
Auto Repair	3	3	Auto Repair		<input checked="" type="checkbox"/>	 Edit	View Items
Auto Repair > NISSAN	3	3	NISSAN	Auto Repair	<input checked="" type="checkbox"/>	 Edit	View Items
Auto Repair > TOYOTA	0	0	TOYOTA	Auto Repair	<input checked="" type="checkbox"/>	 Edit	View Items
Computers	3	3	Computers		<input checked="" type="checkbox"/>	 Edit	View Items
Computers > Hardware	3	3	Hardware	Computers	<input checked="" type="checkbox"/>	 Edit	View Items
Computers > Networking	0	0	Networking	Computers	<input checked="" type="checkbox"/>	 Edit	View Items
FAQs Manager	13	13	FAQs Manager		<input checked="" type="checkbox"/>	 Edit	View Items
Job Board	0	0	Job Board		<input checked="" type="checkbox"/>	 Edit	View Items
Real Estate	0	0	Real Estate		<input checked="" type="checkbox"/>	 Edit	View Items
Tax	4	3	Tax		<input checked="" type="checkbox"/>	 Edit	View Items
Tax > Deduction	0	0	Deduction	Tax	<input checked="" type="checkbox"/>	 Edit	View Items
Tax > Payroll	4	3	Payroll	Tax	<input checked="" type="checkbox"/>	 Edit	View Items
Tax > W2	0	0	W2	Tax	<input checked="" type="checkbox"/>	 Edit	View Items
			<input type="text"/>	-- NO PARENT -- <input type="button" value="v"/>	<input checked="" type="checkbox"/>		

Manage FAQs Listings

Manage FAQs Listings allow quick administration to authorize listing, and change listing expiration date. *Copy* feature will allow you to copy existing FAQ to a new one with similar main content.

The dropdown list at the top will let you filter through different criteria of FAQs listings (such as expired, unapproved, most viewed, etc). The number of listings correspond to each group will also be shown on the top right corner.

Export to Excel will export all the FAQs listings for that particular group to excel with complete information.

Export to Excel All FAQs ▼ 23 result(s)

	Posted	Question	View Count	Days to expire	Authorize	Exp. Date	
Copy	3/7/2005	What?	22	2445	<input type="checkbox"/>	9/2/2015	 Edit
Copy	3/7/2005	1995 Nissan/Altima 4 cyl mileage: 92000. Our 1995 Altima has 92000 miles o...	156	2335	<input checked="" type="checkbox"/>	5/15/2015	 Edit
Copy	3/7/2005	After I added SDRAM 512 MB to my DELL XPS T450, my PC does not work. I deci...	133	2543	<input checked="" type="checkbox"/>	12/9/2015	 Edit
Copy	3/7/2005	I want to add a second Hard Drive (Maxtor) to my DELL XPS T450. How do I se...	60	2543	<input checked="" type="checkbox"/>	12/9/2015	 Edit
Copy	3/7/2005	What's the difference between DVD-R and DVD+R?	33	2543	<input checked="" type="checkbox"/>	12/9/2015	 Edit
Copy	3/7/2005	In the Sort by Score, How the total score being calulated?	124	2345	<input checked="" type="checkbox"/>	5/25/2015	 Edit
Copy	3/7/2005	Can we set the FAQ to be expired after a certain days?	87	2443	<input checked="" type="checkbox"/>	8/31/2015	 Edit
Copy	3/7/2005	How does it work when the use can't find information and then post a new qu...	48	2437	<input checked="" type="checkbox"/>	8/25/2015	 Edit
Copy	3/7/2005	Can we include an attachment with the answer?	67	2442	<input checked="" type="checkbox"/>	8/30/2015	 Edit
Copy	3/7/2005	Do you have an ACCESS version of FAQs Manager?	91	2436	<input checked="" type="checkbox"/>	8/24/2015	 Edit
Copy	3/7/2005	Where can I find the complete list of the module configurable options?	62	2439	<input checked="" type="checkbox"/>	8/27/2015	 Edit
Copy	3/7/2005	How does the "Print Selected FAQs" works?	41	2440	<input checked="" type="checkbox"/>	8/28/2015	 Edit
Copy	3/7/2005	How does it work when the users can't find what they are looking for?	29	2440	<input checked="" type="checkbox"/>	8/28/2015	 Edit
Copy	3/7/2005	How do I know the Least View Questions or Bottom Score Questions?	31	2440	<input checked="" type="checkbox"/>	8/28/2015	 Edit
Copy	3/7/2005	How does the authorization work?	67	2440	<input checked="" type="checkbox"/>	8/28/2015	 Edit
Copy	3/7/2005	Can I add sub categories? If so, how many level deep I can add?	172	2440	<input checked="" type="checkbox"/>	8/28/2015	 Edit
Copy	2/14/2005	I have a Nissan Altima 1995. What should I do if the car misfires or won't ...	116	2462	<input checked="" type="checkbox"/>	9/19/2015	 Edit
Copy	7/27/2004	Where I can find information about revised tax rate for year 2003?	44	2498	<input checked="" type="checkbox"/>	10/25/2015	 Edit
Copy	7/27/2004	What is the Fed Med/EE on my pay stub?	253	2498	<input checked="" type="checkbox"/>	10/25/2015	 Edit
Copy	7/27/2004	What is the acyromn on Fed OASDI/EE on my pay stub?	441	2498	<input checked="" type="checkbox"/>	10/25/2015	 Edit
Copy	6/21/2004	How to reset ECU?	140	2462	<input checked="" type="checkbox"/>	9/19/2015	 Edit
Copy	5/29/2004	Is the documentation included with the download?	29	2439	<input checked="" type="checkbox"/>	8/27/2015	 Edit
Copy	5/29/2004	Can we add an attached document to the answer?	49	2439	<input checked="" type="checkbox"/>	8/27/2015	 Edit

- You can leave exp. date blank to make FAQ never expired.
- The copy feature will not save to the database until you click "Save as new FAQ".

Manage Sort Options

This section is used to ADD/UPDATE/DELETE sort options. *Text* can be arbitrary set but *Value* is required to be identical to the name of the sort column. The first item on the list will be treated as a default sort column. If nothing has been added to this section then listings will be sorted by CreateDate Desc.

Sort Option(s)

- The first item will a default sort column. If there is none then listings will be sorted by CreatedDate Desc.
- The value must be identical the name of the sort column.

Text	Value	View Order		
Date Posted	CreateDate	1	✖	Edit
Questions	fq_Question	2	✖	Edit
Score	Score	3	✖	Edit
Most Viewed	ViewCount	4	✖	Edit
<input type="text"/>	<input type="text"/>	<input type="text" value="0"/>	+	

FAQs Directory 4.0

- [-] Auto Repair (3)
 - [-] NISSAN (3)
 - [-] TOYOTA (0)
- [+] Computers (3)
- [-] FAQs Manager (13)
- [-] Job Board (0)
- [-] Real Estate (0)
- [+] Tax (4)

Home ▶ Computers ▶ Hardware Print Selected FAQs

Q I want to add a second Hard Drive (Maxtor) to my DELL XPS T450. How do I set the jumper of the master and slave?

A You should be able to add the 2nd hard drive by leaving the jumper at "Cable Select" for your DELL XPS T450

For the jumper positions see this here

FAQ#: 32 Tag for Print

View: 60 Poster: DotNetJedi Support This answer helpful?
Email: dotnetjedi@dotnetjedi.com Yes (1) No (3)

Sort By: Sort Type:
Default sorting is by Date Posted, most recent first.

Q After I added SDRAM 512 MB to my DELL XPS T450, my PC does not work. I decided to put back the original memory but get the blue screen said something wrong about PAGE_DEFAULT_IN_NONPAGED_AREA and the ntfs.sys. I was trying to follow the advice on the screen to disable BIOS caching/shadowing but it didn't look like there are there options with DELL.

Q I want to add a second Hard Drive (Maxtor) to my DELL XPS T450. How do I set the jumper of the master and slave?

Q What's the difference between DVD-R and DVD+R?

Search FAQs

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ADD/UPDATE/DELETE FAQs Listing

Users will be able to see *Post New Question* link if they are in *Roles that can post new questions* set on *Edit Options* page. This page also has *Also list under* section on the right to allow the question to be listed under multiple categories. More granular permissions can be specifically assigned for roles that can assign multiple categories.

1. FAQ: This is the main information of the FAQs listing. This section has to be completed first for the ItemID to be automatically generated before proceeding to assign multiple categories.

FAQ Also list under

Category: Computers > Hardware

Question: After I added SDRAM 512 MB to my DELL XPS T450, my PC does not work. I decided to put back the original memory but get the blue screen said something wrong about PAGE_DEFAULT_IN_NONPAGED_AREA and the ntfs.sys. I was trying to follow the advice on the screen to disable BIOS caching/shadowing but it didn't look like there are there options with DELL.

Answer: Basic Text Box Rich Text Editor

Rich Text Editor:

Your DELL XPS T450 can take only 256 MB per slot so you will not be able to use 1 stick of 512 MB. You ntfs.sys probably not working correctly. As a result it won't let you go any where. Try below if it helps

1. Start the computer by using a Microsoft Windows startup disk with CD-ROM support (or from another computer with a CD-ROM drive, insert the Windows 2000 installation CD-ROM).
2. Change to the CD_ROM:\Support\Bootdisk folder, and then run Makeboot.exe or Makebt32.exe to create the four Windows 2000 Setup disks.
3. Using Notepad, modify the Txtsetup.sif file on the first Setup disk you created in step 2:
 1. In the [FileSystems.Load] section, locate the line that begins with "ntfs."
 2. Insert a semicolon (;) at the beginning of the line, as shown in the following example:

[FileSystems.Load]

[Show custom editor options](#) | [Refresh Editor](#)

Attached Document: (Optional) Upload an attached document to database (will overwrite existing file)

Name: DotNetJedi Support

Email: dotnetjedi@dotnetjedi.com

Expires: 12/9/2015 Leave blank for never expire.

Authorize: Authorize to FAQ directory Send an answer to an email above.

2. Also list under: This section will allow this particular listing to be listed under multiple categories. Search functionality, however, will not return duplicate results. To allow access to this section to only certain roles, go to authorize *Roles that can assign multiple categories* on Edit Option page.



The screenshot shows a grey header bar with a folder icon and the text 'FAQ' on the left, and a folder icon with the text 'Also list under' on the right. Below the header, there is a dropdown menu titled 'Also list under' with 'Auto Repair' selected. To the right of the dropdown is a plus sign icon.